Hi

Cuyahoga County Community Mental Health Board

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FRATALONIE NAMED CCCMHB EMPLOYEE OF THE YEAR

CLEVELAND, OHIO - Cheryl Fratalonie, a resident of Cleveland's West Side, was

named the Cuyahoga County Community Mental Health Board's (CCCMHB) Employee

of the Year for 2003. Ms. Fratalonie is the Manager of Claims and Membership, and

received this honor for being a hard worker and possessing the qualities that are critical

in an effective leader, as well as leading her staff by example.

"According to her staff, she has created a sense of cohesiveness among her team

and often goes beyond her scope of duties to assist other departments," explained

William M. Denihan, CCCMHB Chief Executive Officer, as he presented her with the

award.

Mr. Denihan further explained, "Besides working well with internal staff, Ms.

Fratalonie also works well with the billing representatives from our provider agencies.

Her efforts, along with those of her staff, have resulted in a minimum number of provider

complaints over the course of processing millions of provider billings. Furthermore, Ms.

Fratalonie is well respected by individuals at the Ohio Department of Mental Health

responsible for operating the billing system, as well as her peers."

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Photo of Ms. Fratalonie is available by calling Scott Osiecki at (216) 241-3400, Ext. 361.